

The warranty terms (SÖR 2022-08) refers to truck body superstructures and trailers manufactured by Sörling AB, corp.reg.nr. 556021-6318 ("**Sörling**"). The warranty period for truck body superstructures is 12 months from delivery date and 24 months from delivery date for complete trucks and trailers, like *Scania complete* and *Volvo turnkey* or similar. Sörling's warranty terms below constitute a supplement to the General Terms and Conditions LFG 21 (*Sw. Allmänna leveransbestämmelser LFG 21*) ("**LFG 21**"), which are applicable between the Buyer and the Seller. In interpreting this document, terms and concepts shall have the meaning as set out in LFG 21. The Sale of Goods Act's (1990: 931) (*Sw. Köplagen*) provisions on defects and liability for defects shall not be applied between Buyer and Seller. In this document, guarantee means that Sörling shall remedy the defects set out in section one below, with the limitations that follow from section two below.

1. The warranty covers:

- Manufacturing defects on produced truck body superstructures or trailers from Sörling.
- Components with manufacturing defects mounted on truck body superstructures or trailers from Sörling.

2. The warranty does not cover:

- Defects in, or caused by, any truck chassis.
- If the product has been re-designed, altered with or otherwise modified, without written approval from Sörling.
- Failure to comply with maintenance and service schedule according to Sörling instructions.
- Incorrect handling and usage, normal wear and tear, deterioration, overload, or damage due to external factors.
- Consumables such as oils, lubricants, welding material or similar.

Sörling is not liable for indirect damage to materials or other property. Under no circumstances is Sörling liable for indirect damages such as, for example, loss of profit, loss of production or other financial consequential loss that has arisen due to a defect in the product or delay.

Upon repair work or replacing a component, the same warranty period still applies as originally on the product. Hence, the warranty period is not extended in the event of a remedial action.

When buying spare parts, a 24-month warranty is provided on the component. Cost for labor is not reimbursed.

Claim report:

The owner is responsible to immediately report any defects on the products. To claim a warranty case, a claim report is required for handling and follow up. The task of said claim report is to:

- Assign claim number for follow-up.
- Be used as base for technical and financial assessment.
- Be used as base for eventual credit note.
- Form a delivery note when replaced parts are returned.

Complaints must be reported on Sörling's website www.sorling.com. All information requested is mandatory for efficient processing.

Defects in axles and brake systems from SAF Holland SE ("**SAF**") or BPW Bergische Achsen Kommanditgesellschaft Ohlerhammer ("**BPW**") must be reported directly to the manufacturer according to their instructions. These defects are not covered by Sörling's warranty under this document.

- SAF – www.trailax.se
- BPW - www.foma.se

Return of defect components or other goods covered by the warranty:

Defect components that are replaced after an approved claim report must be returned to Sörling upon request. When sending the goods, a copy of the claim report needs to be attached.

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